

Our ref: FOI-2023-10101

20 November 2023

Emailed to: [REDACTED]

Dear External Discloser

Freedom of Information request – Full access

I refer to your request of 22 October 2023 to this Office under the *Freedom of Information Act 1982* (FOI Act) for access to documents in the following terms:

B1. Part 1

[9] Under the Freedom of Information Act 1982 (Cth), I request access to any and all documents (including emails, attachments to emails etc) received, between 1 March 2023 and 21 October 2023, in the pid@ombudsman.gov.au mailbox from [REDACTED]

B2. Part 2

[110] Under the Freedom of Information Act 1982 (Cth), I request access to any and all documents (including emails, attachments to emails, decision notices etc) sent, between 1 March 2023 and 21 October 2023, from pid@ombudsman.gov.au to [REDACTED]

Decision

I am an officer authorised under s 23 of the FOI Act to make decisions in relation to FOI requests.

I have identified **17 documents** (emails with attachments and email chains included) relevant to your request. I have decided to give access to the documents **in full**.

A schedule setting out my decision in relation to the relevant documents is at **Attachment A**.

Review rights

Internal review

Under s 54 of the FOI Act, you may apply in writing to our Office for an internal review of my decision. The internal review application must be made within 30 days of the date on which you were notified of my decision.

Where possible, please attach reasons for why you believe review of the decision is necessary. The internal review will be carried out by another Ombudsman officer within 30 days.

If you choose to seek an internal review, you will afterward have a right to apply to the Office of the Australian Information Commissioner (**OAIC**) for a review of the internal review decision.

Review by the Office of the Australian Information Commissioner

Under s 54L of the FOI Act, you may apply to the Office of the OAIC to review my decision. An application for review by the OAIC must be made in writing within 60 days of the decision date, either from the date of this letter or the date of our internal review decision letter. Your request can be lodged in one of the following ways:

- online at [oaic.gov.au/about-us/contact-us](https://www.oaic.gov.au/about-us/contact-us)
- via email to foidr@oaic.gov.au
- by overland mail to GPO Box 5218 Sydney NSW 2001
- in person to Level 2, 175 Pitt Street Sydney NSW

More information about the OAIC review process is available at its website:
[oaic.gov.au/freedom-of-information/foi-review-process](https://www.oaic.gov.au/freedom-of-information/foi-review-process)

Complaints to the Office of the Australian Information Commissioner

You may complain to the OAIC about action taken by the Ombudsman in relation to your FOI request.

While there is no particular form required to make a complaint to the OAIC, the complaint should be in writing and set out the reasons for why you are dissatisfied with the way your request was processed. It should also identify the Ombudsman's Office as the agency about which you are complaining.

You may lodge your complaint either:

- online at [oaic.gov.au](https://www.oaic.gov.au)
- by overland mail to GPO Box 5218 Sydney NSW 2001
- by email to enquiries@oaic.gov.au.

Contacts

You may contact me via email at information.access@ombudsman.gov.au or via telephone on 1300 362 072.

Yours sincerely



Jodie Hanlon
Legal Team

Influencing systemic improvement in public administration

Doc No.	Date / time	Description of Document	Decision on access
Sent between 1 March 2023 and 21 October 2023, from pid@ombudsman.gov.au to [REDACTED]			
1.	5/5/2023 10:21am	Email - Review request outcome - 2021-104592 1 attachment	Full access
2.	19/4/2023 1:46pm	Email - RE: [External] Request for review of Mark Anstey's decision: Ombudsman ref: 2021-104592 [SEC=OFFICIAL:Sensitive] With email chain	Full access
3.	18/4/2023 1:19pm	Email - RE: [External] Request for review of Mark Anstey's decision: Ombudsman ref: 2021-104592 [SEC=OFFICIAL:Sensitive] With email chain	Full access
4.	22/3/2023 11:38am	Email - RE: [External] Request for review of Mark Anstey's decision: Ombudsman ref: 2021-104592 [SEC=OFFICIAL] With email chain	Full access
Emails received between 1 March 2023 and 21 October 2023, in the pid@ombudsman.gov.au mailbox from [REDACTED]			
5.	25/4/2023 11:55am	Email - [External] LEX 520 With email chain	Full access
6.	25/4/2023 11:30am	Email - [External] Correspondence sent to me from officials in the Office of the Commonwealth Ombudsman in relation to investigation (2021-104592) 4 attachments	Full access

Doc No.	Date / time	Description of Document	Decision on access
7.	19/4/2023 3:45pm	Email - [External] Fw: Request for review of Mark Anstey's decision: Ombudsman ref: 2021-104592 - Annexures OMBR - 19 to OMBR – 27 10 attachments	Full access
8.	20/4/2023 6:15pm	Email - [External] Proclamation of the commencement date of the National Anti-Corruption Commission 1 attachment With email chain	Full access
9.	18/4/2023 5:11pm	Email - [External] Request for review of Mark Anstey's decision: Ombudsman ref: 2021-104592 13 attachments With email chain	Full access
10.	20/4/2023 1:23pm	Email - [External] RE: Request for review of Mark Anstey's decision: Ombudsman ref: 2021-104592 1 attachment With email chain	Full access
11.	18/4/2023 5:04pm	Email - [External] Request for review of Mark Anstey's decision: Ombudsman ref: 2021-104592 8 attachments With email chain	Full access
12.	16/4/2023 9:32pm	Email - [External] Request for review of Mark Anstey's decision: Ombudsman ref: 2021-104592 19 attachments With email chain	Full access

Doc No.	Date / time	Description of Document	Decision on access
13.	18/4/2023 8:49pm	Email - [External] Request for review of Mark Anstey's decision: Ombudsman ref: 2021-104592 1 attachment With email chain	Full access
14.	19/4/2023 3:37pm	Email - RE: [External] Request for review of Mark Anstey's decision: Ombudsman ref: 2021-104592 [SEC=OFFICIAL:Sensitive] With email chain	Full access
15.	23/3/2023 5:39pm	Email - [External] RE: Request for review of Mark Anstey's decision: Ombudsman ref: 2021-104592 1 attachment With email chain	Full access
16.	23/3/2023 4:32pm	Email - [External] RE: Request for review of Mark Anstey's decision: Ombudsman ref: 2021-104592 1 attachment With previous emails in email chain	Full access
17.	18/10/2023 1:03pm	Email - [External] Request for internal review of Jodie Hanlon's decision (FOI-2023-10086) 1 attachment With email chain	Full access